



Providing Solutions & Support

Our team thanks you for being a monthly subscriber of our newsletter. We hope that it has been a useful resource to keep you stay up-to-date on things happening in the LTC industry as well as within our company.

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Specialists on the HyMark team, certified in all PCC modules to provide you the absolute best service & support.

Daily

Solutions and support for you and communities with our Solutions Centre. Learn more by clicking below.

105

Accumulative years of experience within the HyMark team in the Long Term Care industry.

[Solutions Centre](#)

For The First Time Ever, FREE

Our team of Clinical and Financial Specialists filled the November calendar with a variety of PCC trainings that are available to YOU and your communities for FREE! Our team is so excited to be able to provide you with this opportunity as we finish out the 2020 year. Plan ahead, mark your calendars and get you and your staff signed up on our [website](#). If you have any questions, send them [here](#).

< November 2020 >

Today

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9 3:00 PM Document Manager End User	10 3:00 PM Ancillary Batches	11 11:00 AM POC +1 more	12 2:00 PM eMAR	13	14
15	16 3:00 PM EMC Dashboard +2 more	17 12:00 PM Skin & Wound +1 more	18 11:00 AM Utilization of Clinical Chart	19 1:00 PM Clinical Dashboards +1 more	20	21

Financial Reminders

- If you are increasing your private room and board rates for next year, don't forget to start sending out the notification letters (per your state requirements).
- Don't forget to update your new rates in the system! Unsure how to? Need an easier way? [Contact us!](#)



CAHF 2020 VIRTUAL EXPO

November 17-19

"CAHF is ready to bring Palm Springs to you during this inspiring, virtual event where you can get the latest updates on the hottest topics in the long term care profession and participate in a ton of fun activities!"

Long Term Care vendors, Virtual Poolside Chats, Updates from CDPH Deputy Director Heidi Steinecker and MORE!

[Register](#)

4.3.1 RELEASE SUMMARY

Here are just a few of the new updates in the PointClickCare®

4.3.1 Release Summary;

- Eligibility Verification batch schedule update.
- New security features in Nutrition Management.
- Timeout period for PCC Skin & Wound increased to 10 minutes.
- Update to TLS 2.1 by 12/31/2020
- Connection to Carequality is available.



Stay Connected with HyMark



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