

Solutions Centre

More Than Just Support

Clinical and Financial Specialists to solve your workflow and EHR matters when they arise.



About Our Solutions Centre

With a manageable monthly investment, HyMark Solutions Solution Centre provides you and your staff with access to solutions for all of your PointClickCare® needs. From Support Calls to the creation of Customized User Defined Assessment forms and everything in between, we are here to help answer your questions, help you ask the right ones and build systems that fit your facilities unique delivery of care.

More than just a support desk, our PointClickCare® certified Trainers have worked on the front lines engaging with the many challenges of configuring, implementing and compliance with Electronic Health Records to facilitate success with survey regulations. When your organization engages with HyMARK's Solution Centre, our experts become an extension of and an integrated part of your team. Together, we can strengthen your care delivery and optimize your business operations resulting in better resident outcome, employee satisfaction & improved financial performance.

We provide

- Faster response times to your questions about PointClickCare®
- Clinical and Financial process work flows.
- Clinical and Financial training customized to your organizations unique needs
- Customized Assessment Forms (UDA'S) for Admissions, Nursing & Administrative work to trigger care plans & point of care tasks for interventions
- PDPM Consulting

Solutions Centre Hours

6:00 AM – 5:00 PM PST

Our dedicated staff members will be manning the phones and our email system.

 509.834.4031

 Support@hymarksolutions.com

**We are not just trainers,
not just consultants;
we are experienced partner.**

